

MUCK-TRUCK

Unit 27D Pennygillam Way, Pennygillam Industrial Estate,
Launceston, Cornwall, PL15 7ED
Tel: 01566 777140; www.mucktruck.com

WARRANTY CLAIM FORM

Customer name:

Date of Claim:

Address &
Telephone No:

Machine Model:

Email Address:

Machine Serial No:

Purchase Date:

Supplier's Details:
(If purchased from
a Supplier)

Invoice Number:

Claim Description:

Please attach Evidence of Fault eg. Images, Copy of Invoices & Videos can be sent to admin@mucktruck.com
Warranty Claims will not be honoured unless evidence is provided.

Warranty Approved:

Warranty NOT
Approved:

Note:

Once Warranty Claim form is submitted, we will assess the fault based on claim description and evidence provided. The form will be sent back to you with the result of our assessment. If the Warranty Claim is Approved, we will replace the faulty parts FOC, including Labour. If the Warranty Claim is Not Approved, the customer will pay for the Parts and Labour.

Engine - Manufacturers Warranty (24 months, by Honda), 12 months on all other parts excluding wear parts or Operator damage (misuse), unless deemed defective from Manufacture.

Replaced parts continues the existing Warranty.

Please Note: Changing/Selecting gears without STOPPING, VOIDS any and all Warranty for the Transmission.
(Resulting with a Hole in the casing).

Return shipping is covered by the Customer.

We will not accept Warranty Claims older than 1 month from the date of damage.