

MUCK-TRUCK UK

27D Pennygillam Way, Pennygillam Ind Est.
Launceston PL15 7ED
01566 777140

WARRANTY CLAIM FORM

Customer name:

Date of Claim:

Address &

Telephone No:

Machine Model:

Email Address:

Machine Serial No:

Purchase Date:

Dealer's Details:
(If purchased from a
Dealer)

Invoice Number:

Claim Description:

Please attach Evidence of Fault eg. Images, Copy of Invoices & Videos can be sent to info@mucktruck.com
Warranty Claims will not be honoured unless evidence is provided.

Warranty Approved:

Warranty NOT
Approved:

Note:

We will assess the claim based on the description and evidence provided. We will inform you if the Warranty claim is approved or not. If approved, we will provide parts FOC. If not approved, the customer will pay for the parts and labour.

ENGINE POWERED MACHINE

- > Engine Manufacturer's Warranty (24 months)
- > 12 months on all other parts excluding wearable parts or operator damage (misuse), unless deemed defective from manufacture.

CHANGING GEARS WITHOUT STOPPING, VOIDS ANY AND ALL WARRANTY FOR THE TRANSMISSION.

(Resulting in a hole or crack in the casing and broken cogs).

Return shipping is covered by the Customer.

We will not accept Warranty Claims older than 1 month from the date of damage.

ELECTRIC MACHINE

- > Transmission Manufacturer's Warranty (12 months)
- > 12 months on all other parts excluding wearable parts or operator damage (misuse), unless deemed defective from manufacture.

Return shipping is covered by the Customer.

We will not accept Warranty Claims older than 1 month from the date of damage.