

MUCK-TRUCK UK

27D Pennygillam Way, Pennygillam Ind. Estate
Launceston, Cornwall PL15 7ED
Tel: 01566 777 140 email: info@mucktruck.com

WARRANTY CLAIM FORM

Customer name:

Date of Claim:

Address &
Telephone No:

Machine Model:

Email Address:

Machine Serial No:

Purchase Date:

Distributor Details:

Invoice Number:

Claim Description:

Please attach Evidence of Fault eg. Images, Copy of Invoices & Videos can be sent to 07956312199 (Whatsapp)
Warranty Claims will not be honoured unless evidence is provided.

Warranty Approved:

Warranty NOT
Approved:

Note:

Once Warranty Claim form is submitted, we will assess the fault based on claim description and evidence provided. The form will be sent back to you with the result of our assessment. If the Warranty Claim is Approved, we will replace the faulty parts FOC, Labour will be covered by the Distributor. If the Warranty Claim is Not Approved, the customer will pay for the Parts and Labour.

Engine - Manufacturers Warranty (2 years), Transmission - Manufacturers Warranty (1 year Domestic), (6 Months Commercial), all other Parts - 3 months.

All replaced Parts under Warranty are covered for 3 months.

Please Note: Changing/Selecting gears without STOPPING, VOIDS any and all Warranty for the Transmission. (Resulting as a Hole in the casing).

One way shipping is covered by the Customer.

We will not accept Warranty Claims older than 1 month old.