

**Muck-truck UK Limited**  
**27D, Pennygillam Way**  
**Pennygillam Industrial Estate,**  
**Launceston, Cornwall, PL15 7ED**  
**Tel: 01566 777140, Fax: 01566 777706, Email: info@mucktruck.com**  
**Company Registration Number: 05316921 United Kingdom**



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Dear Customer,

We will only accept warranty after our approved inspections of the claimed failure.

Therefore, to apply for a warranty we must receive the Warranty Claim Form which states the machine serial number, proof of purchase, damaged goods or images/videos etc. for inspection. You can download the Warranty Claim Form from our website.

For instance, Transmission failure-

- Normal wear and tear are not acceptable as warranty.
- Broken idler gear or crown wheel is usually cause by the operator not stopping before changing gear. This is the same as changing gear in your car without pressing the clutch and is therefore operator misuse.

If, however, the gears have worn out prematurely and caused failure within the transmission we will cover this under warranty.

If the warranty is accepted, we will either replace the warranted item or replenish your account accordingly.

Yours sincerely

Terry Rowlands  
Director  
Muck-truck UK Ltd

Company Director

Terry Rowlands